

Office Policy Payment

Patients are ultimately responsible for the charges incurred at each visit. We strive to ensure understanding of each of the charges before they occur. Charges are due and payable when services are rendered. To keep your health care costs down, we accept credit card payments in lieu of partial payments and billing. Should you have any questions concerning specific charges, please ask the office manager.

Patients insured by companies that have contracted with this office will be expected to pay any co-pay, deductible or co-insurance amount at the time services are rendered. As a courtesy, we will then file your full charges to the insurance company and accept the benefits offered by your plan. We exhaust every avenue in confirming insurance coverage prior to the visit; however changes often happen faster than can be accounted for in the insurance industry. Insurance companies cannot guarantee a certain payment until the claim is filed. This occasionally results in modest amounts of over or under collection which should easily then be credited to your account or collected at the next visit.

If questions remain regarding insurance coverage at the time of the visit, total payment will be collected until such time insurance coverage can be verified.

Referrals are the responsibility of the patient. Should your plan require a verbal or written referral from your primary care physician before seeking specialty care, you are responsible for obtaining the referral and ensuring it has been received by our office prior to the visit. Patients needing referrals that are seen without one will be charged the total amount of the visit. Keeping referrals current is also the patient's responsibility.